

LJ and SLJ's online professional development courses are designed to help library staff at all levels develop the timely and actionable skills and expertise needed to thrive in today's library.



- Join LIVE or ON DEMAND
- Earn 2-32 PD credit hours per course
- Expertly designed courses led by library leaders
- Project-based learning with individualized feedback

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NOW**

### **How to Build Inclusive Collections | Jan 30, Feb 6, and Feb 13, 2025**



On-Demand Course + 3-Week Workshop | 15 Credit Hours

Create library collections that are inclusive and reflect a diverse range of people, stories, and experiences by learning how to conduct a diversity audit and ensure representation across lived experiences.

### **Community Co-Design: How to Collaborate with Your Community | Feb 18, Feb 25, and Mar 04, 2025**



3-Week Online Course + Workshop | 15 Credit Hours

Join us and learn how co-design – based in empathy, iteration, and multidisciplinary collaboration – can help you create programs and outreach strategies that have tangible impacts in the communities you're intending to serve.

### **Customer Service Training for Frontline Staff | Feb 27, 2025**



Half-Day Online Course | 4 Credit Hours

In this half-day, online course, you'll delve into the art of providing exceptional customer service tailored to diverse patron needs. Learn effective communication techniques to engage with patrons courteously and empathetically, fostering positive interactions and building lasting relationships.

### **Budget Management Fundamentals | Mar 5, 2025**



Half-Day Online Course + 3-Week Workshop | 12 Credit Hours

Many librarians get promoted into management positions without learning essential management skills such as budget management. This online course will cover the fundamentals of managing a department or team budget, including budget planning and creation, resource allocation, budget monitoring, and financial reporting.

### **Foundations of Integrating AI in Libraries | Mar 6, 2025**



Half-Day Online Course + 3-Week Workshop | 12 Credit Hours

Artificial Intelligence has splashed into cultural awareness and usage, prompting librarians to question if and how to use AI in and for their libraries. This online course will focus on tangible ways to apply AI to your communication, programming, and workplace challenges.

### **Creating Accessible and Neuro-Inclusive Libraries | Mar 19 and 26, 2025**



2-Week Online Course | 4 Credit Hours

Libraries play a vital role in fostering inclusivity and accessibility for their communities and staff. This online course is designed to empower librarians with the knowledge and tools to create a culture of accessibility for disabled and neurodiverse people.

### **De-Escalation Training for Libraries | Mar 27, 2025**



2-Hour Online Crash Course | 2 Credit Hours

In this 2-hour online course, you will learn trauma-informed practices for de-escalation in order to maintain a calm environment at your library. You will learn tools that focus on proactive preparation to ensure you are set up for success and can diffuse potential moments of conflict or tension.

### **The Science of Kindness: Reimagining People Management | Apr 2 and 9, 2025**



2-Week Online Course | 4 Credit Hours

Being a kind people-manager includes using clear and direct communication, setting expectations and boundaries, and resolving conflict with empathy. This course provides theoretical insights, practical strategies, and reflective exercises to develop leadership skills that prioritize kindness and foster a more supportive and effective work environment.

# SPRING 2025 COURSES (continued)

## **Jumpstart Inclusive Cataloging | Apr 10, 2025**



Half-Day Online Course | 4 Credit Hours

While the current, standard classification systems have their benefits, they also often create unnecessary confusion and barriers to accessing resources. During this course, you'll learn how to conduct an inclusivity audit of your cataloging system and learn practical strategies for how to ensure your collections are organized with all people in mind.

## **Project Management Fundamentals | Apr 15, 22, 29, and May 6, 2025**



4-Week Online Course + Workshop | 20 Credit Hours

This online course will help you understand and apply project management as a mindset that will help the way you approach all kinds of challenges. You will learn the ins and outs of taking a project from start to finish and how to manage your project team members along the way.

## **Trauma-Informed Librarianship | Apr 16, 23, and 30, 2025**



3-Week Online Course + Workshop | 15 Credit Hours

This course will explore trauma-informed librarianship in both internal and external contexts. You'll learn how to engage with and support patrons affected by trauma while also taking care of yourself and setting healthy workplace boundaries.

## **Data Fluency Foundations | May 7, 2025**



Half-Day Online Course + 3-Week Workshop | 12 Credit Hours

Data is everywhere, but how can librarians collect the right kinds of data and make the most sense of the data they have in order to make sound decisions? This online course will cover the best practices for collecting data from your community, including discussing survey design from a user experience perspective.

## **Youth Services: Building Relationships, Programs, and Engagement | May 8, 15, and 22, 2025**



3-Week Online Course + Workshop | 15 Credit Hours

This three-week online course will tackle hot topics in YA librarianship, such as innovative ways to co-design programs with youth and create initiatives to engage teens in the library. You will also learn tenets of conflict resolution, adolescent brain development, and trauma-informed practices that will help you better manage teen behavioral challenges in your libraries.

## **Managing Conflict with Colleagues and Patrons | May 14 and 21, 2025**



2-Week Online Course | 4 Credit Hours

This online course will teach you foundational strategies for engaging with and resolving conflict at work, both with colleagues and patrons. You will learn the tenets of cultural humility regarding language, de-escalation techniques, and how to assess your own communication and conflict styles to bring self-awareness into all situations.

## **Empowering Library Users with AI | May 28, 2025**



Half-Day Online Course + 3-Week Workshop | 12 Credit Hours

We will discuss further advancements in generative AI as well as possible ways to integrate AI into your library services. You'll also learn how to teach AI to patrons and students, and you'll leave with ideas for developing AI content for your library users.

## **Instructional Best Practices for Libraries | Jun 3, 10 and 17, 2025**



3-Week Online Course + Workshop | 15 Credit Hours

This three-week course is designed to take you through the foundations of instruction: how to design impactful content, engage learners, develop your presence as an instructor, and assess learning in new ways. We'll discuss how to ensure your instruction is trauma-informed and inclusive and techniques to handle classroom disruptions or behavior challenges.

## **Library Management Training: Accelerated Course | June 5 and 12, 2025**



2-Week Intensive Online Course + Workshop | 20 Credit Hours

This course will set you up for success in your future or existing management position by training you on the fundamentals of library management. Built specifically for new managers (or those on a future management track), this interactive, project-based course will provide foundational learning on a broad range of subjects crucial to effective managers.

View all our upcoming events\* at [libraryjournal.com/events](https://libraryjournal.com/events) and [slj.com/events](https://slj.com/events)

\*Schedule subject to change.